

Our aim is to work with both management and staff to identify the real problems and develop practical tools, techniques and solutions that remove inefficiencies and satisfy operational needs. We believe that the first step to improving processes is to understand the interactions between the inputs and outputs.

Two types of Reviews



Compliance Audits

results in either a satisfactory or unsatisfactory finding against a specific company or recognised standard

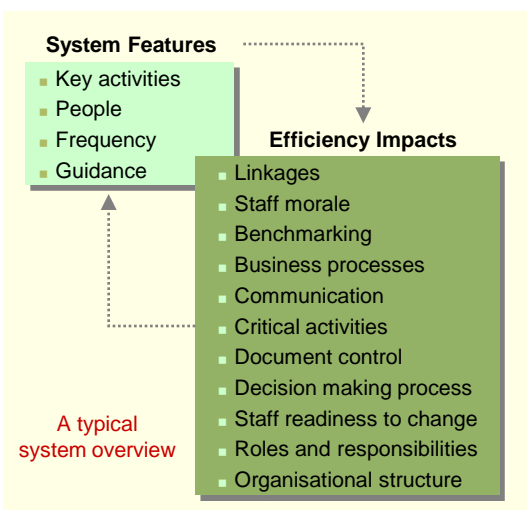


Business Reviews

a broader evaluation of the company's overall strengths and weaknesses encompassing people, processes and plant to identify improvement opportunities

Drivers for Business Reviews

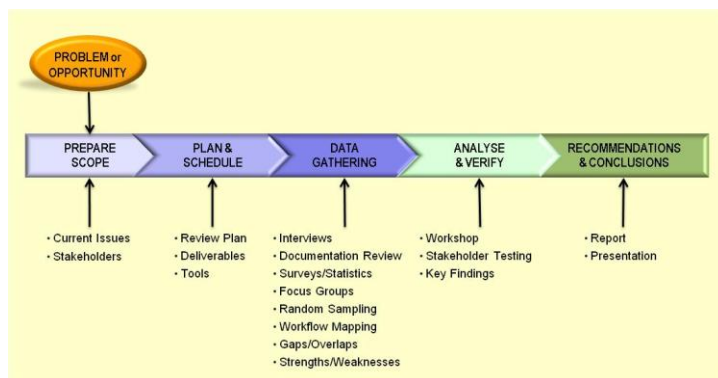
- Changes in corporate structure
- Changes in business activities
- Streamlining inefficient systems
- External drivers - new regulations
- Ongoing health checks



Benefits of Business Reviews

- Examine the effectiveness of the output
- Increase process efficiency
- Understand and control risks
- Identify opportunities for improvement
- Improve staff knowledge and capability
- Clearly define responsibility

Our Approach...



Our recent experience includes

Energy Retailer: Completed a system review of the Price Change Process for the Victorian Retail Gas and Electricity business. Our role was to map the current process (people and systems) and recommend improvements to make the process more efficient and internally transparent.

Oil & Gas Company: Participated in an Operations Assessment of the company's upstream oil & gas production operations, management processes, and functional discipline capabilities to determine and identify opportunities to improve business performance.

Government Agency: Reduced project management workload by 40%. Streamlined and re-engineered internal project planning tools and reporting systems resulting in an A\$80k saving.

International Risk Consultancy: Increased profit by 70% following the amalgamation of 3 business units. Reviewed and analysed client needs, re-designed internal processes and refocused the marketing drive.

Large Australian Mining Company: Detailed review of Health and Safety strategy across corporate and asset sites to identify potential improvements and change management approach.

Petrochemical Manufacturer: Reviewed performance achievements across various departments to analyse and reduce inefficiencies and capture best practice techniques to share throughout the organisation.

Government Agency: Developed roles and responsibility matrices to clarify communication channels and improve decision making processes.

Internet Based Photography Company: Carried out a system review to clarify roles and responsibilities, document internal and external tasks, and develop a business improvement plan to increase process efficiency and understand and control potential risks.